

Customer Service in Schools Summit

February 1-2, 2022
February 24-25, 2022

Agenda: Day 1

7:30 – 8:30 a.m.	Breakfast (Provided)
Morning Session	Keynote Address: Principal Baruti Kafele https://principalkafele.com/
Lunch	Provided on Site
Afternoon Session	Model Schools from Texas
4:00 p.m.	End of Day #1

Agenda: Day 2

7:30 – 8:30 a.m.	Breakfast (Provided)
Morning Session	Keynote Address: Kelly E. Middleton https://www.kellymiddleton.com/
Lunch	Provided on Site
Afternoon Sessions:	Breakout Sessions
4:00 p.m.	End of Day #2

*Day two breakout sessions will be presented by additional model schools and by Jeff Nash of American Association of School Customer Service <https://schoolcustomerservice.org/>.

